



Terms Agreed by the Owner

1. The dog is fit and healthy. **Grooming of sick and/or elderly dogs is entirely at the owner's risk.**
2. I understand that grooming may expose underlying health and skin problems that Pawfect Doggy Day Spa cannot be held liable for.
3. The dog is fully vaccinated up to date. I understand that my dog will be put in a space with other dogs while waiting and that an unvaccinated dog puts itself and others at risk. 4. I agree that Pawfect Doggy Day Spa will not be held liable or responsible for any mishap caused by any non-disclosure of my pet's medical condition or behaviour.
5. I understand and agree that while every attention will be given to my dog(s), they will be accepted as clients at my own risk, and as such, I understand that in the event of an injury or illness, a vet may be called in, and all costs in relation to this event will be at my own expense. **Dog insurance is recommended.**
6. I must disclose if my dog has **NOT** been desexed yet.
7. As a customer, I consent to having my dog's photograph be taken and used for the business' website and social media for marketing purposes.
8. I understand and agree that there is a **late collection fee** of \$12/hour if my dog is not picked up within 30 minutes of when they are ready.
9. I understand and agree that any **late arrivals past 15 minutes** of my appointment may result in it being cancelled and/or rescheduled.
10. I understand that additional charges may apply for a **poorly maintained/matted coat** as it requires additional time and care and is more labour intensive work. I understand that while Pawfect Doggy Day Spa will be extremely careful when grooming, there is a risk of nicks/cuts/abrasions due to any warts, moles or skin folds that may be trapped within the matted coat.
11. I have read and understand both the Pawfect Policy and the Terms and Conditions

Owner Name:

Mobile Number:

Pet Name:

Signature of Agreement:

Date of Signature: